



Extract from Repairs and Maintenance Policy

1.1.6 Medical Adaptations

Osprey recognises that over time the housing requirements of our Tenants may change due to their changing abilities. Osprey is committed to assisting with the provision of adaptations to properties wherever such needs have been identified.

To ensure all such adaptations are suitable and effective and can, where necessary, receive support funding, they must be supported by a written recommendation from an appropriate qualified Medical Practitioners (Occupational therapist, Doctor, etc.)

In exceptional circumstances we may refuse to carry out or delay the installation of an adaptation. This may be because:

- The adaptation is not reasonably feasible
- The adaptation would jeopardise the ability to let of the property to future tenants.
- The property is unlikely to remain suitable is not suitable for the Tenant.
- Funding is not available.

Osprey Housing will carry adaptations costing less than £300 without a written recommendation or funding.