

Neighbour Relations

Being a good neighbour



Being a Good Neighbour

Being on bad terms with your neighbour can make your life frustrating, day after day. Taking time to establish good terms with your neighbours has numerous benefits: the community will be friendlier, the neighbourhood safer and the area a more comfortable place to live.

It is important to Osprey Housing that all tenants enjoy the home and neighbourhood in which they live. This leaflet highlights simple points to follow which will ensure that everyone can live peacefully and without any disputes. Remember that being a good neighbour is being aware of how your behaviour affects others.

Below is a checklist of things you can do to reduce the noise levels in your home and minimise disturbance to your neighbours.

- Place noisy household equipment, such as, washing machines, dishwashers, televisions and hi-fis away from adjoining walls
- Ensure that TVs and speakers are raised off the floor
- Fit carpets rather than laminated flooring —especially if you live in a flat above neighbours
- Keep the volume of music and television as low as possible, especially late at night – if you like loud music, try using headphones
- if you are doing any DIY, try carrying out the noisiest jobs throughout the day and avoid using power tools either early in the morning or late at night.

Here are some more handy tips on how to be a good neighbour:

Rubbish



- Wheelie bins should be placed at the kerbside on the morning of collection and put away as soon as possible after collection
- Items that can't be picked up normally can be uplifted by the Council in a special collection

Children

- You are responsible for your child's behaviour and language whilst they are inside, and outside of your house
- Teach your children to have respect for your neighbours and to be polite



Pets

- You must have permission to keep pets
- If your dog fouls in common areas, you must clean it up immediately




Gardens

- If you have a garden it is your responsibility to keep it neat and tidy



Car Parking

- Please park with consideration for other drivers; Park within marked bays, do not double park or block anyone in
- Do not leave unroadworthy or untaxed cars in car parking areas or on your own drive
- Do not park caravans within parking areas or driveways except for preparation before travel



Resolving Conflicts

When you become a tenant of an Osprey Housing home you are required to sign a legally binding document called a Scottish Secure Tenancy Agreement (SSTA).

It is a breach of your tenancy agreement if you, a member of your household or any visitors to the property cause a nuisance or annoyance to anyone living within the vicinity.

To avoid difficulties or conflict between neighbours please show some consideration for those living close to you and try and talk to your neighbour to resolve any issues in the first instance. We will work with you to resolve any issues and are able to offer mediation for ongoing issues.

If there is a criminal activity taking place within your neighbourhood please remember that you should contact the police in the first instance, and then inform your Housing Officer within office hours with a note of the crime reference number.

Osprey Housing will take action against those acting in such a way, and in extreme cases this may result in Osprey Housing taking legal action to end your tenancy.



Osprey Housing
22 Abercrombie Court
Prospect Road
Westhill
Aberdeenshire
AB32 6FE
Tel: 01224 548000